

NorthEast Regional Epic Users Group

Agenda

October 27, 2016

Note: this is a very ambitious agenda – please do your best to start and end on time!

Overview

- 9:30 Registration
- 10:00 SIG Meetings
- 11:45 Presentations Round 1
- 12:15 Lunch
- 1:15 “Hot Topic” Workgroups
- 3:00 Presentations Round 2
- 3:45 Presentations Round 3

Detailed Agenda

9:30 – 10:00 Registration & networking

10:00 – 11:30 Special Interest Group (SIG) Meetings	
<p>1. Ambulatory Care</p> <ul style="list-style-type: none"> • Location: Ipswich – 1st floor • Facilitator: Rebecca Grochow Mishuris (BMC) <p>2. Care Everywhere</p> <ul style="list-style-type: none"> • Location: Marblehead – 1st floor • Facilitator: Brian Herrick (CHA) <p>3. Clarity</p> <ul style="list-style-type: none"> • Location: Newburyport – 1st floor • Facilitator: Abbot Cooper (CHA) <p>4. HIM</p> <ul style="list-style-type: none"> • Location: Peabody – 2nd floor • Facilitator: Ann D’Arcy-James (CHA) <p>5. Inpatient Care</p> <ul style="list-style-type: none"> • Location: Middleton – 2nd floor • Facilitator: Geoffrey Fallon (MMC) <p>6. Interfaces</p> <ul style="list-style-type: none"> • Location: Rockport – 2nd floor • Facilitator: Andrew Karn (Lifespan) 	<p>7. MyChart</p> <ul style="list-style-type: none"> • Location: Rowley – 2nd floor • Facilitator: Carolyn Gingras (Lifespan) <p>8. Pharmacy</p> <ul style="list-style-type: none"> • Location: Swampscott – 2nd floor • Facilitator: John Cyzon (BMC) <p>9. Revenue Cycle</p> <ul style="list-style-type: none"> • Location: Topsfield – 2nd floor • Facilitator: TBD <p>10. Security</p> <ul style="list-style-type: none"> • Location: Wenham – 2nd floor • Facilitator: Tim Paul (Lifespan) <p>11. Training</p> <ul style="list-style-type: none"> • Location: Manchester – 1st floor • Facilitator: Sara Taglieri (CHA)

11:30 – 11:45 Break

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11:45 – 12:15 Presentations – Round 1	
<p>1. Apple HealthKit</p> <ul style="list-style-type: none"> • Location: Ipswich – 1st floor • Presenter: Karen Hernandez, Cambridge Health Alliance <p>2. Data, Analytics & Reporting</p> <ul style="list-style-type: none"> • Location: Marblehead – 1st floor • Presenter: Mike Yunes, MaineHealth <p>3. Discharge Phone Calls (using Epic to help establish a process for patient follow up with a goal of improving patient satisfaction & reducing readmissions)</p> <ul style="list-style-type: none"> • Location: Middleton – 2nd floor • Presenter: Jason Wong, Boston Medical Center <p>4. Driving Outcomes: Rapid Cycle Clinical Redesign</p> <ul style="list-style-type: none"> • Location: Newburyport – 1st floor • Presenter: Allen Hsiao & Ohm Deshpande, Yale New Haven <p>5. ED Throughput</p> <ul style="list-style-type: none"> • Location: Peabody – 2nd floor • Presenter: Dan Flanagan, Boston Medical Center 	<p>6. eLearning (create "flipped classrooms" to increase training efficiency, enable users to go at own pace and improve retention)</p> <ul style="list-style-type: none"> • Location: Rockport – 2nd floor • Presenter: Douglas Campbell, Dartmouth Hitchcock Medical Center <p>7. Healthy Planet High Risk Management</p> <ul style="list-style-type: none"> • Location: Topsfield – 2nd floor • Presenters: Jackie Fantes & Corey Hanson, East Boston Neighborhood Health Center <p>8. MACRA and MIPS Incentive Program</p> <ul style="list-style-type: none"> • Location: Swampscott – 2nd floor • Presenter: Zack Stickel, Epic staff <p>9. Optimization & Capacity Management</p> <ul style="list-style-type: none"> • Location: Rowley – 2nd floor • Presenter: Jackie Cawley, MaineHealth <p>10. Re-energizing Providers with Refreshers</p> <ul style="list-style-type: none"> • Location: Wenham – 2nd floor • Presenter: Donna Kilcoyne, Cambridge Health Alliance <p>11. v2015 Upgrade</p> <ul style="list-style-type: none"> • Location: Manchester – 1st floor • Presenter: Brian Herrick, Cambridge Health Alliance

12:15 – 1:15 Lunch / networking

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1:15 – 2:45 “Hot Topic” Workgroups	
<p>1. ACO - Tracking patients, Care Management, etc.</p> <ul style="list-style-type: none"> • Location: Ipswich – 1st floor • Facilitator: Jackie Cawley (MaineHealth) <p>2. Care Everywhere Trusted Partnerships So We Don't Need Authorization Throughout Massachusetts</p> <ul style="list-style-type: none"> • Location: Marblehead – 1st floor • Facilitator: Larry Garber (Reliant) & Mike Lee (Atrius) <p>3. Controlled Substance: Opioid Prescribing</p> <ul style="list-style-type: none"> • Location: Rowley – 2nd floor • Facilitator: Rebecca Grochow Mishuris (BMC) <p>4. Implementation Best Practices</p> <ul style="list-style-type: none"> • Location: Middleton – 2nd floor • Facilitator: Gary Goldsmith (Mount Auburn) <p>5. Interoperability</p> <ul style="list-style-type: none"> • Location: Peabody – 2nd floor • Facilitator: Victor Shaw (Lifespan) 	<p>6. Open Notes</p> <ul style="list-style-type: none"> • Location: Newburyport – 1st floor • Facilitator: Ray Keller (UVM) <p>7. Operational Engagement</p> <ul style="list-style-type: none"> • Location: Rockport – 2nd floor • Facilitator: Chris Bolduc (Lifespan) <p>8. Referrals</p> <ul style="list-style-type: none"> • Location: Swampscott – 2nd floor • Facilitator: Brittany Lynch & Margie Greaney (BMC) <p>9. Regulatory - Meaningful Use (MU) & Merit-Based Incentive Payment System (MIPS)</p> <ul style="list-style-type: none"> • Location: Topsfield – 2nd floor • Facilitator: Tiffany Stack (BMC) <p>10. Stars program</p> <ul style="list-style-type: none"> • Location: Wenham – 2nd floor • Facilitator: Todd Vogt (Dartmouth Hitchcock) <p>11. Teambuilding & Maintaining Employee Engagement</p> <ul style="list-style-type: none"> • Location: Manchester – 1st floor • Facilitator: Doug Gentile (UVM)

2:45 – 3:00 Break

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3:00 – 3:30 Presentations – Round 2	
<p>1. All the King's Ortho's: Cost Savings from Reduced Variation CANCELLED</p> <ul style="list-style-type: none"> Location: Ipswich – 1st floor Presenter: Ohm Deshpande & Steve Allegretto, Yale New Haven <p>2. Automated Privacy Audit & User Education</p> <ul style="list-style-type: none"> Location: Middleton – 2nd floor Presenter: Ann D'Arcy-James, Cambridge Health Alliance <p>3. Business Objects WEBI Integration with Epic</p> <ul style="list-style-type: none"> Location: Peabody – 2nd floor Presenter: Kayal Chandrasekaran, Atrius <p>4. Electronic E-prescribing of Controlled Substances (EPCS)</p> <ul style="list-style-type: none"> Location: Rockport – 2nd floor Presenter: Art Ream, Cambridge Health Alliance <p>5. Epic Futures (future Epic development direction)</p> <ul style="list-style-type: none"> Location: Newburyport – 1st floor Presenter: Trevor Berceau, Epic staff 	<p>6. Governance (moving from implementation to optimization requires strong governance process to ensure success & avoid drowning in clinician needs)</p> <ul style="list-style-type: none"> Location: Swampscott – 2nd floor Presenter: Geralyn Saunders & Eric Podradchik, Boston Medical Center <p>7. Incorporating User Design Expertise into EHR Optimization</p> <ul style="list-style-type: none"> Location: Topsfield – 2nd floor Presenter: Jillian Charles, University of Vermont Medical Center <p>8. Population Health & ACO/Healthy Planet</p> <ul style="list-style-type: none"> Location: Marblehead – 1st floor Presenter: Ann Marie Hess & Julie Trimmer, MaineHealth <p>9. Referrals - Using CareEverywhere to connect PCPs to speciality providers</p> <ul style="list-style-type: none"> Location: Rowley – 2nd floor Presenter: Brittany Lynch & Margie Greaney, Boston Medical Center <p>10. Specialty Tools</p> <ul style="list-style-type: none"> Location: Manchester – 1st floor Presenter: Chris Murray Jr., MaineHealth <p>11. v2015 Upgrade</p> <ul style="list-style-type: none"> Location: Wenham – 2nd floor Presenter: Alexander Petron, Elliot Health System

3:30 – 3:45 Break

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3:45 – 4:45 Presentations (Wylie Auditorium)

- **Automated Testing Tools to Achieve Greater Stability of Production System**
Will Minsinger, Dartmouth Hitchcock Medical Center
- **Build to Facilitate Chronic Opioid Management**
David Ziegelman & Alicia Jacobs, University of Vermont Medical Center

4:45 – 5:00 Wrap-up (Wylie Auditorium)

Meeting Venue

Wylie Inn and Conference at Endicott College
295 Hale Street
Beverly, MA 01915
GPS: 42.553059,-70.848289

NEREUG Participating Organizations

Atrius Health	MaineHealth
Boston Children's	Mount Auburn Hospital
Boston Medical Center	Partners Health Care - Health Care at Home
Cambridge Health Alliance	Partners Health Care - McLean
Care New England / Providence	Partners Health Care - Northshore Medical Center
Community Health Center of Cape Cod	Pediatric Physicians' Organization at Children's
Connecticut Children's Medical Center	Reliant Medical Group
Dartmouth Hitchcock Medical Center	Riverbend Medical Grp
East Boston Neighborhood Health Center	South Shore Hospital
Elliot Health System	Southcoast Health System
Hartford Healthcare	St.Francis - Hartford
Lahey Health	UMass Memorial Health Care
Lifespan	University of Vermont Medical Center
Lynn Community Health Center	Yale New Haven Health